

# Thailand's Digital Government Development Plan A.D. 2020-2022



**DGA**  
Digital Government Development Agency

*Brief Version*

## Vision : Open and Connected Digital Government with Co-creation for Valuable Public Services

Target	Social Welfare Inequality	Enhancing Competitiveness	Good Governance	Increasing Public Participation
Indicator	E-Government Development Index(EGDI) 2020 Ranking 57 ↑ Improve of 10 in Ranking	Ease of Doing Business (EODB) 2020 Ranking 21 ↑ Improve of 10 in Ranking	Corruption Perception Index (CPI) 2020 Ranking 104 ↓ Improve of 3 in Ranking	E-Participation Index (EPII) 2020 Ranking 51 ↑ Improve of 10 in Ranking
Strategy	Enhance the public service quality by utilizing digital technology	Facilitate ease of doing business with digital technology	Encourage all the government agencies to comply with Data Governance Framework	Improve public participation in all government sectors
Measurement	<ul style="list-style-type: none"> <li>Improve the public service efficiency by digital technology and collaboration</li> <li>Develop innovative digital services for new normal or emergency situations</li> <li>Improve the skill for the government officers to cope with the future technology with digital mindset</li> </ul>	<ul style="list-style-type: none"> <li>Provide digital service to support the entrepreneurs</li> <li>Promote digital government platform to support digital business</li> <li>Review and amend regulations to facilitate businesses.</li> <li>Support some data for entrepreneurs to use for business</li> </ul>	<ul style="list-style-type: none"> <li>Promote the digital exchange of data for integration among the agencies.</li> <li>Develop standards, regulations and guidelines for government data exchange and open data under data governance framework</li> <li>Publish open data on government procurement for transparency and graft prevention</li> </ul>	<ul style="list-style-type: none"> <li>Implement digital platform for sharing public opinions on development agendas</li> <li>Open government data to public</li> <li>Promote digital public hearing to develop the standard and regulation to drive the digital government together</li> </ul>

## Education

Preparing for human resource in digital skill to cope with the future trends. Educating the government officers to improve the public services by using efficiently digital technology with good governance.



## Social welfare Inequality

Finding out the best solution for people to access public services.

## Public Health

Integrating data and facilitating people to access the public health services by using digital technology



# Focus Area 2021



## Good Governance

Creating opportunity for people to engage and inspect the working process of government projects

## Agriculture

Integrating data to develop the agricultural management to raise the level of economy



## SMEs Promotion

Conducting the ease of doing business, eliminating unnecessary processes to support the entrepreneurs. Finding the new business opportunity to enhance competitive advantages with innovation technology.

