

4 International Indicators Related to Digital Government Development

The 7 indicators related to the digital government development reported in 2017 are classified into 3 groups as follows:



Group 1 Digital Government Development Indicators

UN e-Government Development Index of Thailand in 2014 and 2016

Rank (from 193 countries)

2014	2016	2017
102	77	25

Waseda-IAC International D-Government Ranking of Thailand in 2016-2017

Rank (from 65 countries)

2016	2017	2018
21	21	-

Open Data Barometer Ranking of Thailand from 2014 to 2016

Rank (from 115 countries)

2015	2016	2017	2018
57	62	53	9

Group 2 Digital Government Promotion Indicator

Global Cybersecurity Index of Thailand in 2016 and 2017

Rank (from 165 countries)

2015	2017	2018
15	22	7

Group 3 Competitiveness Indicators

IMD World Competitiveness Ranking of Thailand in 2016 and 2017

Rank (from 63 countries)

2016	2017	2018
28	27	1

Global Competitiveness Index of Thailand in 2016-2017 and 2017-2018

Rank (from 137 countries)

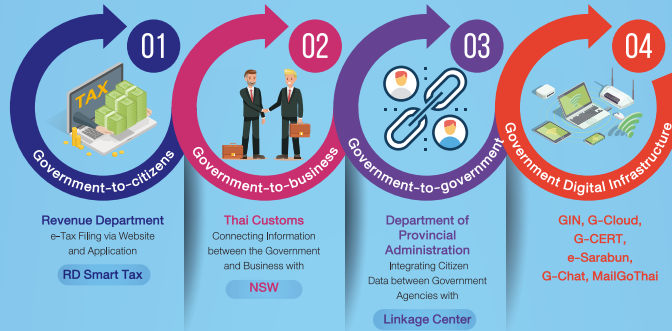
2016-2017	2017-2018	2018-2019
34	32	2

Ease of Doing Business of Thailand from 2016 to 2018

Rank (from 190 countries)

2016	2017	2018	2019
49	46	26	20

5 What does Thailand Gain from being Digital Government?



The Benefits

Saving Costs

Tax Forms issued online
1,050,018 Files

Tax Return Lodged via Promptpay
226,968 Accounts
Source : Department of Revenue As of Feb 2018

Saving cost from the alternative to sending checks via EMS estimated by around **7** million Baht

Enhancing Efficiency

Traders can acquire information, issue permission and certification request via **NSW**

Source : Thai Customs

Auto Matching System can reduce delivery processes from 2 minutes to 10 seconds

Reducing Paper Use

Public Services support **Smart Card**

Help reduce paper use and processes by **234,078,750** times
Source : Department of Provincial Administration

Disseminating Information

Open Government Data Center (www.data.go.th)

Gathering government data from **105** agencies

Creating Valuable Datasets

Increasing Transparency and Participation

Publishing **1,059** datasets

Thailand Government Spending (Govspending.data.go.th)

Government Budget Data

Government Procurement Data

Whistleblowing channel



Thailand Digital Government Status Report 2017



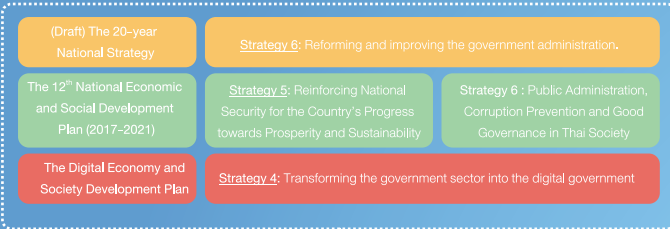
Electronic Government Agency (Public Organization)

1 Thailand's Digital Government Readiness



Direction

The national strategic plans related to Digital Government



Thailand's 3 Year Digital Government Development Plan (2016-2018) and (Draft) Digital Government Development Plan 2017-2021



People

Overview readiness of citizens and the government for digital economy and society

The citizens' readiness
Source: NBTC

43.8 Millions increased by 11.1%
Number of Internet Users

88.2% increased by 6.8%
Number of Mobile Phone Users

30.8% decreased by 1.4%
Number of Computer Users

The Government's readiness
Source: Government Readiness Survey 2017

Number of digital personnel of 274 departmental government agencies
Total 10,335 persons

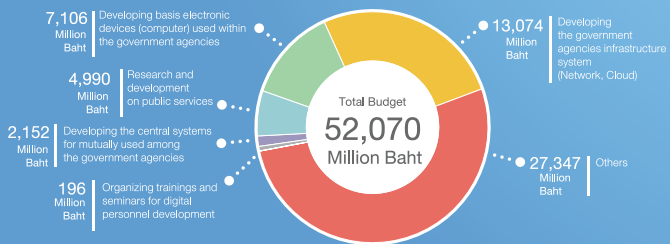
Number of digital personnel of 19 provincial government agencies in 76 provinces
Total 4,580 persons



Fiscal Allocation

The government budget allocated for ICT

The Operations Conducted in Accordance with the Budget Allocating Based on the Survey

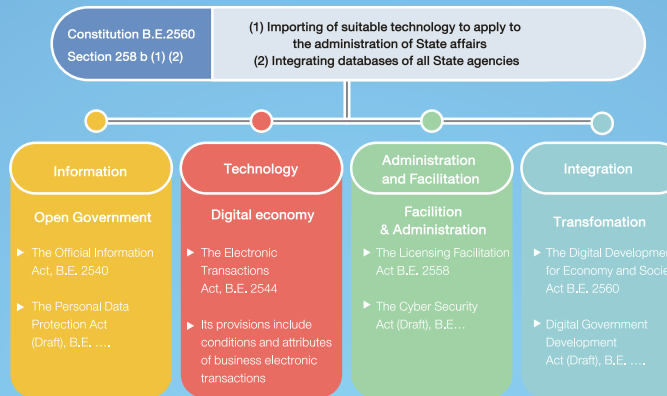


2 Laws and Standards Promoting the Digital Government Transformation



Legislations

Laws promoting the Digital Government Transformation



Cabinet Resolutions and Orders

Policies driving the Digital Government Transformation



Standards

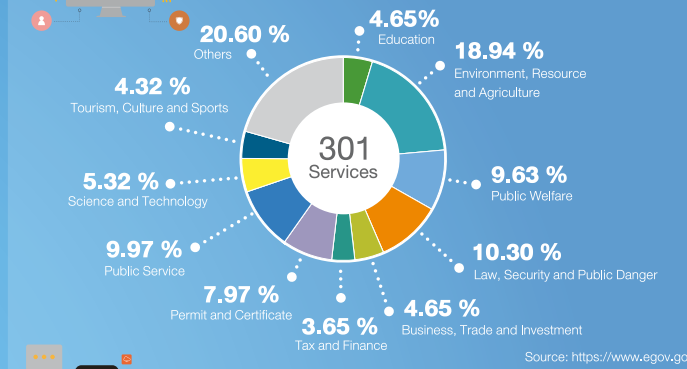
Official Standards supporting the Digital Government Transformation



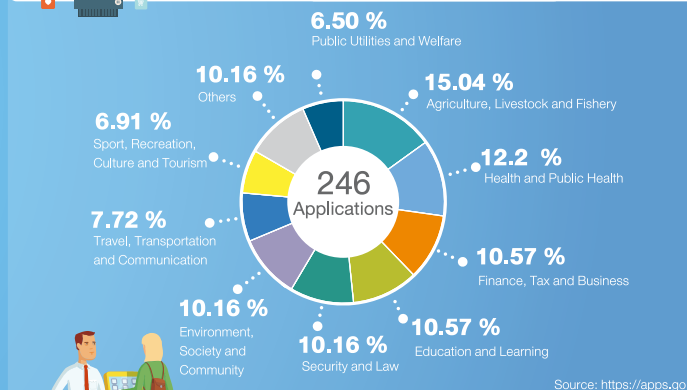
3 Public Service Development



Website



Mobile Applications



Government Kiosk

