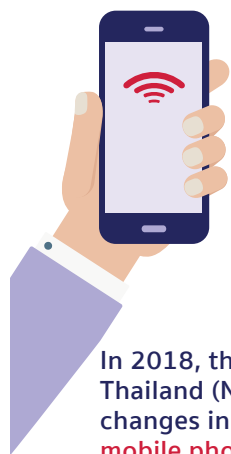


1 Thailand's Digital Government Readiness

2018

The Usage of Internet and Telephone in Thailand



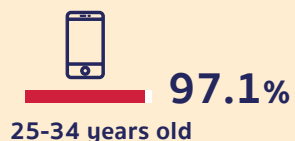
68th

5 ranks higher than in 2016

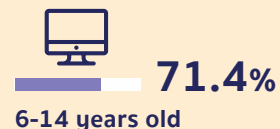
out of 193 countries

(Reference: Telecommunications Infrastructure Index: TII by UN DESA)

In 2018, the research of National Statistical Office of Thailand (NSO) showed that there were dramatic changes in the usage of **computer, Internet, and mobile phones** among Thai people.



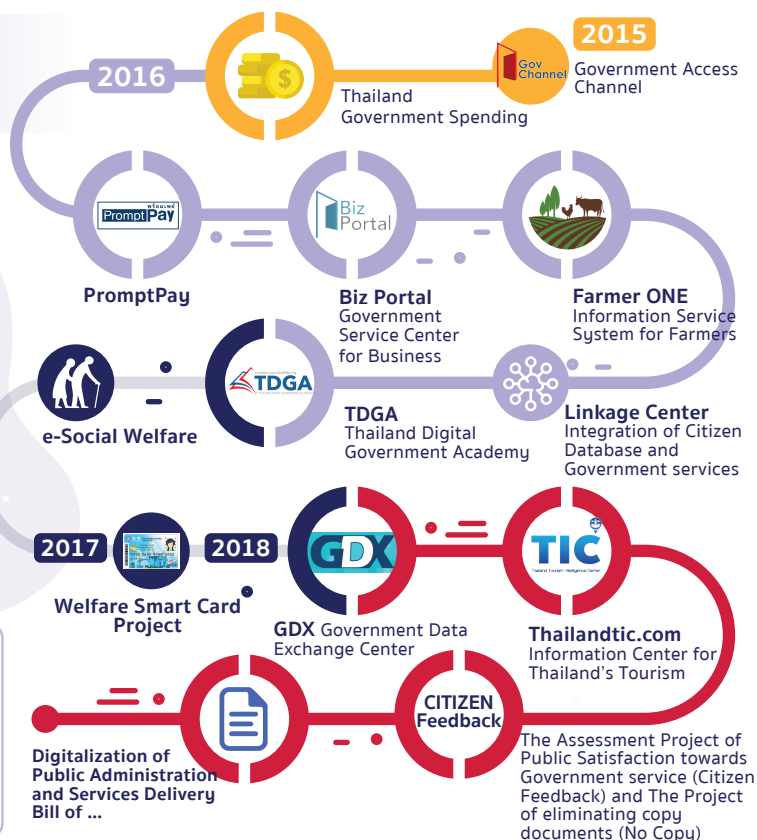
The Group of People using the **Most** Computer/ Internet/ Mobile Phone



2 Thailand's Digital Government Transformation



The Major Results of Digital Government Development



Note:
On May 22, 2019, the Government Gazette issued Digitalization of Public Administration and Services Delivery Act, B.E. 2562 (2019)

3 Public Services Development

2018



Online Service Index (OSI) by UN DESA

Reference: Online Service Index (OSI) 2018 by UN DESA

Thailand's score

0.6389

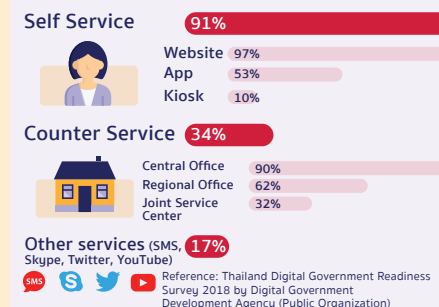
0.0882 higher than in 2016

Currently placed at rank 90th out of 193 countries

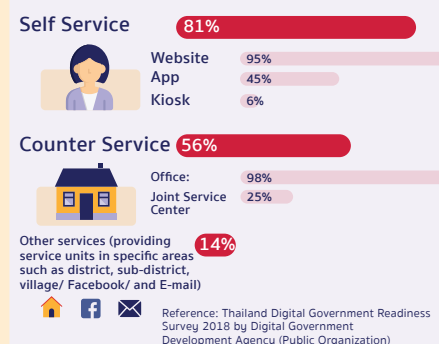
Public online services



(There were 258 government agencies at department level providing online services out of 287 government agencies at department level who responded to the questionnaires.)



(There are 976 government agencies at provincial level providing online services out of 1,237 government agencies at provincial level who responded to the questionnaires)



4 International Indicators Related to Digital Government Development



Group 1 The Digital Government Development Indicators

UN e-Government Development Index (EGDI) by UN

0.6543 ↑
Rank **73/193**

Waseda IAC International e-Government Ranking by Waseda

68.131
Rank **21/65** No rank changes

e-Participation Index by UN

0.6517 ↓
Rank **82/193** 15

World Justice Project Rule of Law Index: Open Government Index by World Justice Report

0.4800 ↓
Rank **68/113** 11



Group 2 The Digital Government Promotion Indicators

Global Cyber Security Index by ITU

0.7960 ↓
Rank **35/195** 15

BSA Global Cloud Computing Scorecard by BSA The Software Alliance

48.400 ↑
Rank **19/24** 2

Cloud Readiness Index by Asia Cloud Computing Association

50.600 Rank **10/14** No rank changes



Group 3 The Country's Competitiveness Indicators

World Competitiveness Ranking by IMD

79.450 ↓
Rank **30/63** 3

Ease of Doing Business Index by World Bank

77.440 ↑
Rank **26/190** 20

Global Competitiveness Index 4.0 by WEF

67.500 ↑
Rank **38/140** 2

Corruption Perception Index by Transparency International

36.000 ↓
Rank **99/180** 3

5 What Does Thailand Gain from Being Digital Government?

Outstanding Digital Government Project



Elevate of citizen's quality of life by providing welfares that are proper and meet the individual need

Welfare Smart Card

Overall expenditure from Welfare Smart Card from October 1 st , 2017 to January 10 th , 2019 is
56,913,300,273.62 Baht
Reference: Comptroller General's Department

1st round

11,469,185 eligible citizens
card receivers **97%**

2nd round

(groups of disable, elderly, bedridden, or people who did not register in 2017)
3,080,374 citizens

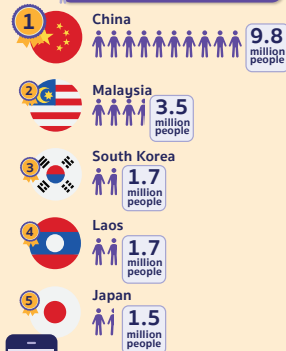


THAILAND TOURISM INTELLIGENCE CENTER

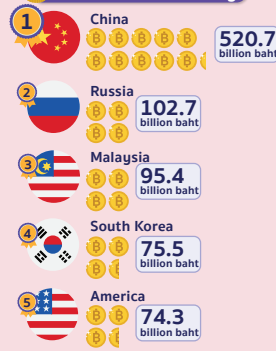
Integrating tourism information to analyze situations, evaluate effects, and anticipate tendency, tourism development policy and strategies determinations, and establishment of measure for urgent problems solving

TOP5 Foreign tourists

The number of tourists



The amount of money



Reference: Economic Tourism and Sports Division (updated in 2017)

PromptPay

PromptPay is a national electronic payment systems infrastructure or "National e-Payment" which decreases dependency on cash, reduce the cost of banknote printing and coins production, and promote electronics service usage

In 2018 the average number of transferring money transaction is **89** transactions/person/year

46.5 million PromptPay number registration

National ID Number : 29.3 million
Mobile Number : 16.8 million
Corporate registration number : 71,000
e-Wallet ID : 304,000

Number of transactions

Average transactions per day : 4.5 million transactions
Average value per transactions : Baht 5,000
Average growth : 20% per month in 2018

Date as 31 Dec 2018
Reference: 4 th Payment Systems Roadmap (2019-2021) Bank of Thailand

THAILAND DIGITAL GOVERNMENT STATUS REPORT 2018



DGA
Digital Government Development Agency

Digital Government Development Agency (Public Organization) (DGA)

17th Floor, Bangkok Thai Tower Building 108 Rangnam Rd.
Phayathai, Ratchatewi, Bangkok 10400, THAILAND
Contact Center: (+66) 0 2612 6060
E-mail: contact@dga.or.th