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# BIG DATA @ KMUTT

# Initial Goals

- Improve student performance and reduce drop-out rates
  - Identify the students in need of helps
  - Recommend helps
- Improve student's experiences
  - Engage students (relevant and targeted messages)
  - Create effective and seamless touch points
  - Create tools for service quality assurance
- Improve operational efficiencies and resource allocation.

# KMUTT Initiatives

- MyLE (My Learning Environment)
- ACIS (Academic Information System)
- Student sentiment analysis (analyzing millions of social media messages)
- Research Information System
- Big Data Experience Center



# MyLE

## An Outcome-based Learning Environment

- Track what learners know or does not know
- Monitor student behaviors through level of engagement
- Track individual student performance in each class through opinions and scores
- Teachers evaluate students / students evaluate teachers
- Track course outcomes

We are at an early stage in defining how to utilize “Big Data” on university services

We are designing and developing our “KMUTT 3.0” platform.

In the mean time, education on big data has been emphasized.





**BIG DATA  
EXPERIENCE  
CENTER**

[BigDataExperience.org](http://BigDataExperience.org)





# OUR MISSIONS

## TALENT MOBILITY, EDUCATION, AND BIG DATA TREND





# WANT TO BE A DATA SCIENTIST

## Talk to our data scientists

- ✓ 10+ data scientists (Ph.D. with data modeling expertise)
- ✓ 20+ business area of experiences
- ✓ 20+ specific areas of expertise
- ✓ Wide range of technical knowledge

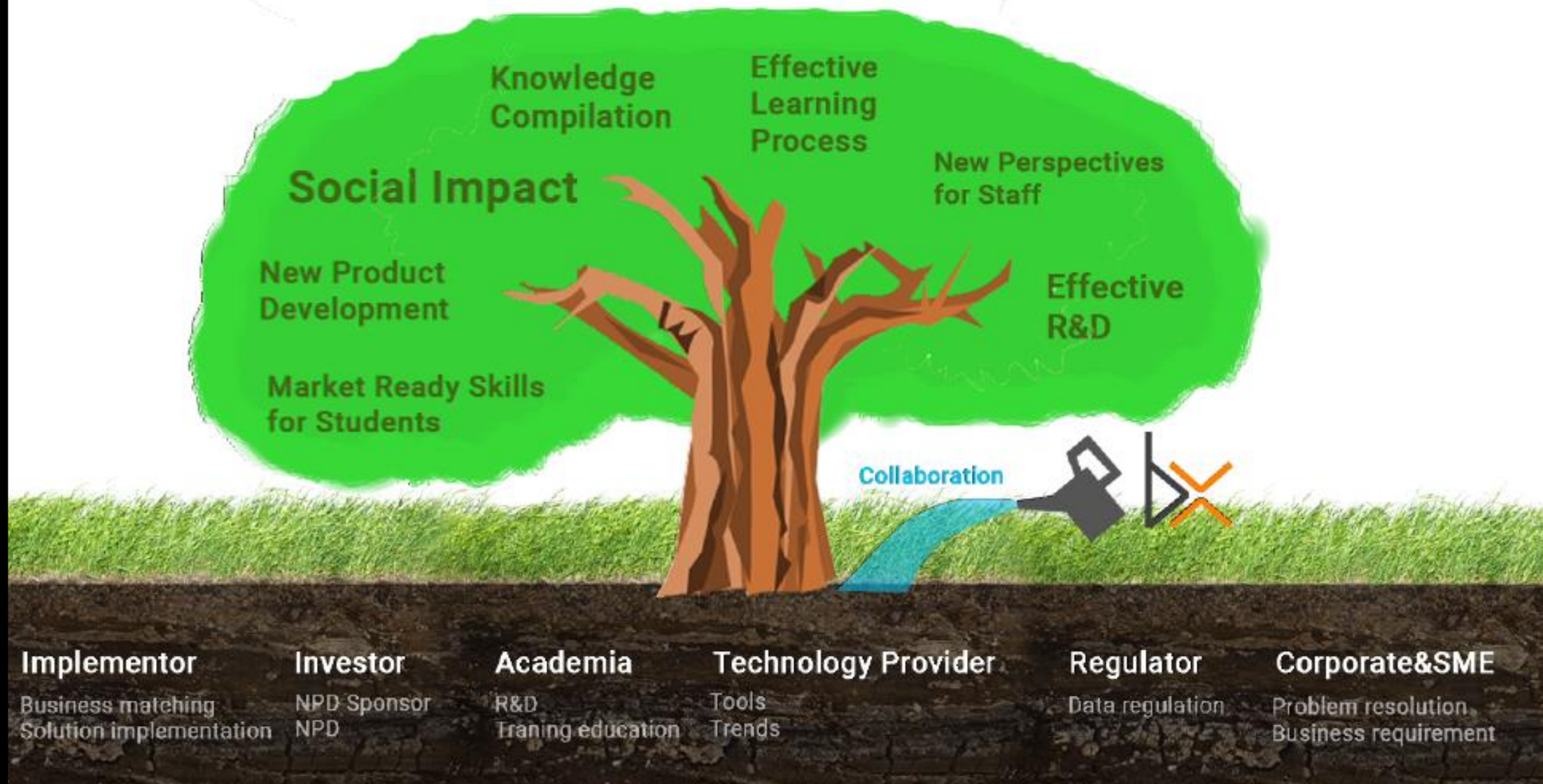


## Learn about data science

- ✓ Math & Statistics
- ✓ Machine Learning
- ✓ Optimization
- ✓ Programming & Database
- ✓ Visualization
- ✓ Soft Skills

# BX ECOSYSTEM

Advantages of an ecosystem approach; it is goal driven and is based on a collaboratively developed vision of desired future conditions.



EXPLAIN (Education)  
EXPLORE (Sharing ideas and best practices)  
EXCHANGE (Cases and Prototypes)

- ✓ Course and short course
- ✓ Modeling & Prototyping
- ✓ Idea competition
- ✓ Research and development



- ✓ Technology workshop
- ✓ Seminar on case studies
- ✓ Consultation service
- ✓ Networking event
- ✓ Tech Talk



Predictive Analytics *utilizes “a variety of statistical, modeling, data mining, and machine learning techniques to study recent and historical data, thereby allowing analysts to make predictions about the future.”*, Forbe

**Predictive  
Analytics**

**=**

**Advanced  
Analytics**

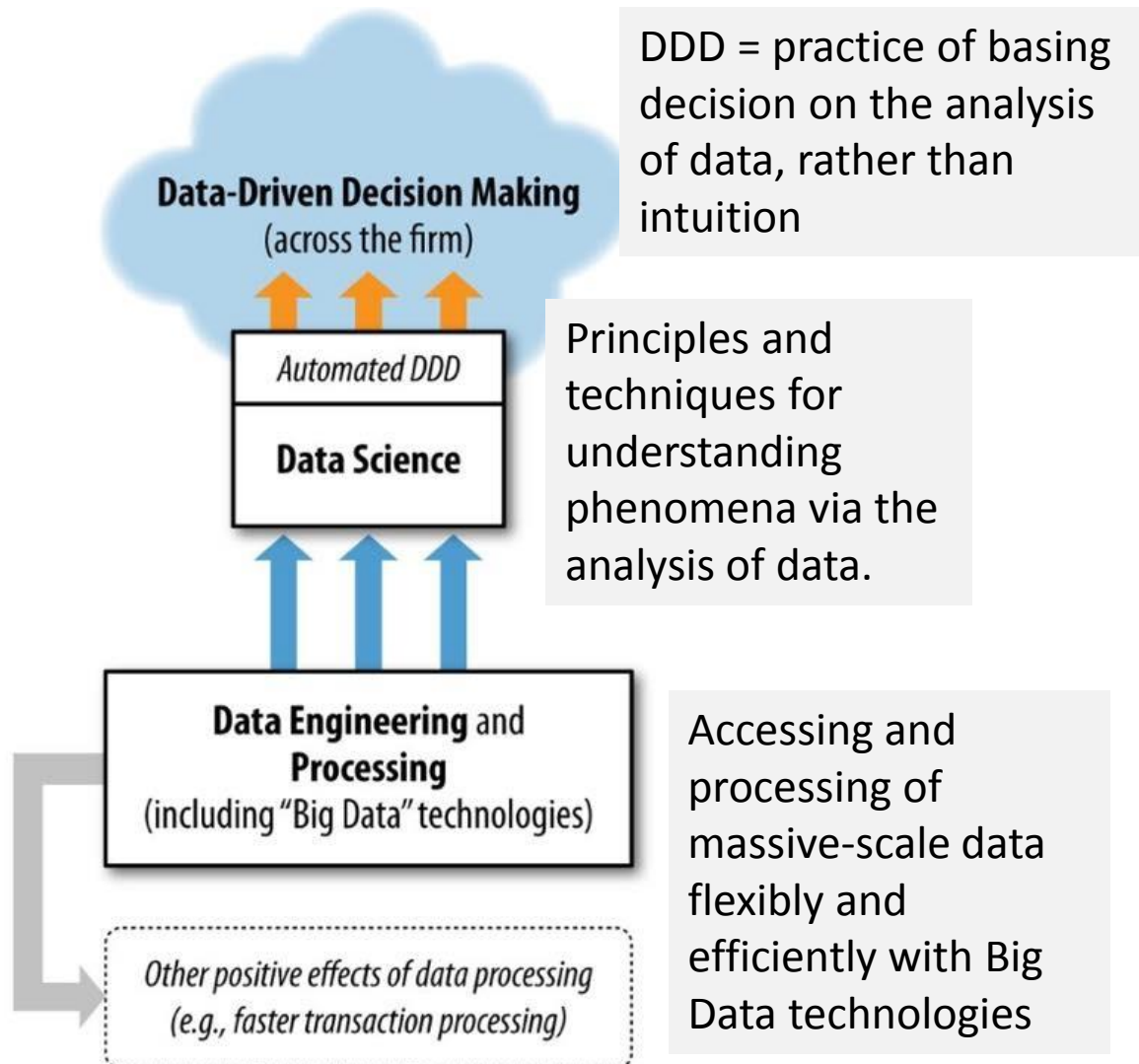
**+**

**Decision  
Optimization**

- Statistics
- Data Mining
- Text Mining
- Visualization
- Reporting

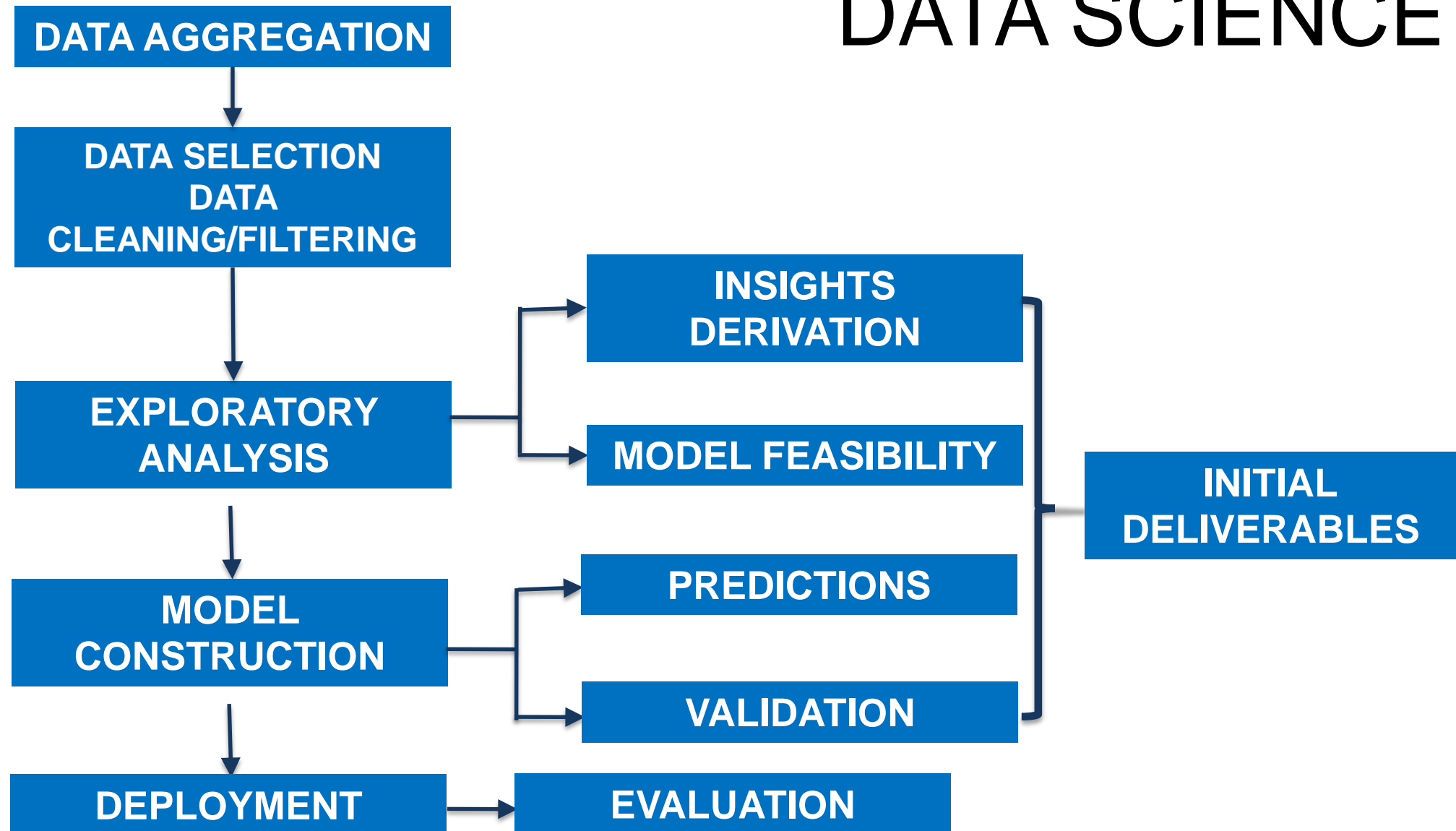
- Scoring Engine
- Rules Engine
- Recommendation Engine
- Optimization Engine

# Data Engineering and Data Science



The data analysis is not testing a simple hypothesis, but the data are explored with the hope that something useful will be discovered.

# DATA SCIENCE





Data Sciences	Techniques	Tools	Vertical Applications
<ul style="list-style-type: none"> <li>Statistics</li> <li>Econometrics</li> <li>Machine Learning</li> <li>Data Mining</li> <li>Artificial Intelligence</li> <li>Operations Research</li> <li>Natural Language Processing</li> </ul>	<ul style="list-style-type: none"> <li>Linear/Non-Linear Regressions</li> <li>Logistic Regression</li> <li>Time-Series models</li> <li>Optimization</li> <li>A/B Testing</li> <li>Clustering</li> <li>Factor Analysis</li> <li>Principal Component Analysis</li> <li>Neural Networks</li> <li>Support Vector Machines</li> <li>Bayesian Techniques</li> <li>Survival Analysis</li> </ul>	<ul style="list-style-type: none"> <li>R, SAS</li> <li>Python, Java, C++</li> <li>SPSS, MATLAB, Minitab</li> <li>CPLEX, GAMS, Gauss</li> <li>Tableau, Spotfire</li> <li>VBA, Excel</li> <li>Javascript, Perl, PHP</li> <li>Open Source Databases</li> <li>MySQL</li> <li>AWS, Cloud Solutions</li> </ul>	<ul style="list-style-type: none"> <li>Big Data Analytics</li> <li>Social Media Analytics</li> <li>Online Advertising</li> <li>Display Marketing</li> <li>Text Analytics</li> <li>Retail Analytics</li> <li>Customer Analytics</li> <li>Forecasting</li> <li>Pricing and Revenue Optimization</li> <li>Predictive Modeling</li> <li>Custom Insights</li> <li>Custom Reporting</li> <li>Custom Dashboards</li> </ul>
<b>Additional Methods and Tools</b> <ul style="list-style-type: none"> <li>Linear/Non-linear programming,</li> <li>MCMC methods,</li> <li>Latent Class methods,</li> <li>Structural Equation models,</li> <li>Discrete Choice models,</li> <li>Dimensionality Reduction,</li> <li>Hierarchical Bayes models</li> </ul>	<div> <b>Data Adapters</b> <ul style="list-style-type: none"> <li>Social Data Connectors (Facebook, Twitter, etc.)</li> <li>Extract-Transfer-Load (ETL) to ELT toolsets</li> </ul> </div> <div> <b>Outreach/Hooks</b> <ul style="list-style-type: none"> <li>Hooks into Agent App</li> <li>Hooks into CRM platforms</li> <li>Hooks into Mobile devices</li> </ul> </div>		

Ref: <https://practicalanalytics.wordpress.com/2015/05/25/big-data-analytics-use-cases/>



Facebook.com/BigDataExperience



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**BIG DATA  
EXPERIENCE**

[www.bigdataexperience.org](http://www.bigdataexperience.org)

**EXPLORE  
EXPLAIN  
EXCHANGE  
BIG DATA VALUE**