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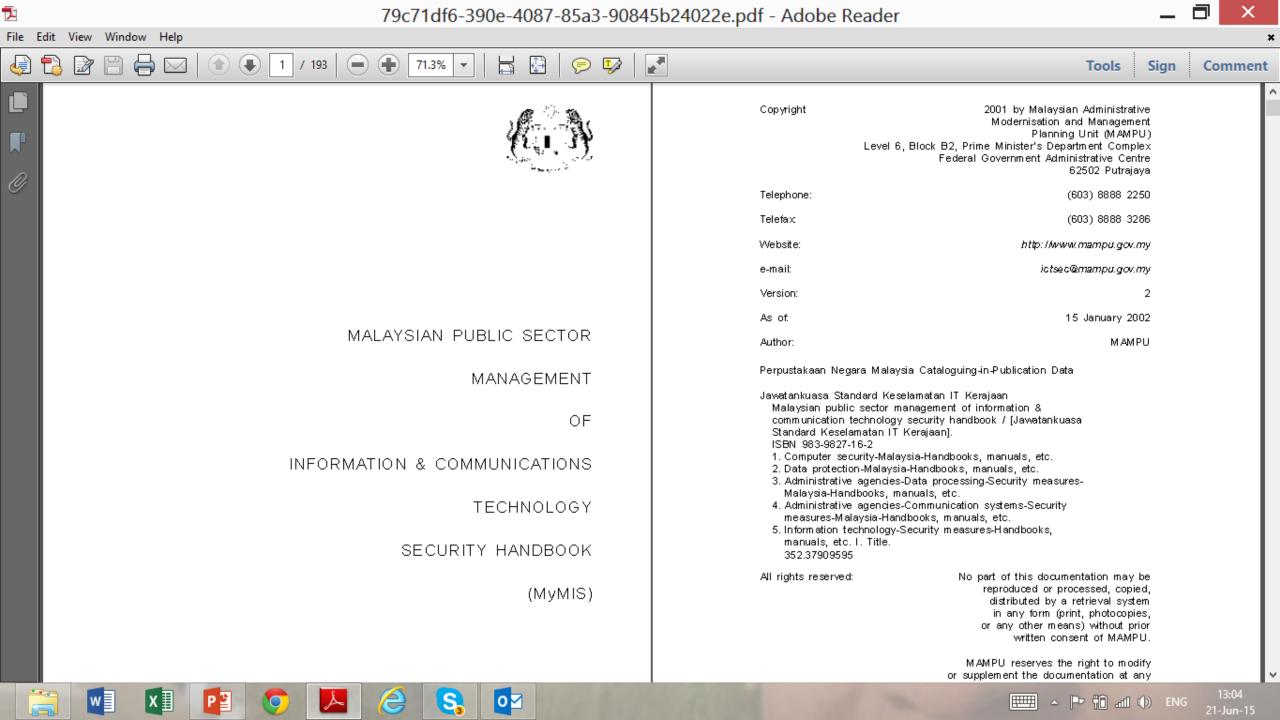
























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### MMMIS

#### Chapter 3 BASIC OPERATIONS

This chapter discusses fundamental operational components

strong commitment from the various level of organisations within the government. ICT security as a programme encompasses a wide spectrum of topics such as technology, people, finance, training, policy, risk management, processes and measures taken in total to safeguard the government's information and communications systems. This chapter explains some fundamental operational components of ICT security that should be imparted to public sector employees. Major areas include information dassification, roles and responsibilities, human factors, electronic facilities, document management, storage management, contingencies, incident handling

To implement effective Public Sector ICT Security will require

#### 3.1 Information Classification

and physical and environmental protection.

4 classifications of official matters-Rahsia Besar. Rahsia, Sulit and Terhad

Official matters are graded into four classifications i.e. Rahsia Besar, Rahsia. Sulit and Terhad as stipulated in the Arahan Keselamatan.

Information content created digitally follow similar classification. However the protection of digital information requires different handling needs when compared to paper-based information such as encryption, colour coding, labelling, precaution against piggybacking and electronic eavesdropping e.g. tempest (Refer to Table 3.1 and Figure 3.1).

eboM	Conventional	Digital
Media	Hard copy	Digital Information
Handling	As per <i>Arahan</i> Keselamatan	Handling protection (As per Figure 3.1)

Table 3.1: Conventional vs. Digital Information Handling

## 3.2 Roles and Responsibilities

Management involvement is critical to ICT security. Capital expenditures alone cannot accomplish security. Management concern and effort are needed to plan, guide, motivate, and control an effective ICT security programme via the formation of ICT Security forum. A balanced programme, with proper concern for practicality and human values, will enhance the overall effectiveness of the information processing function.



#### 3.2.1 Head of Department

Roles of Head of Department

Heads of Department are owners of Public Sector ICT assets and are accountable for their safe-keeping and protection. Essentially, the Head of Department should realise the importance of Public Sector ICT Security before it is implemented across the entire organisation. The Head of Department needs to be responsible for and supportive of ICT security programmes. promote compliance to standards, procedures and guidelines, and align Public Sector ICT Security requirements to the department's missions and objectives. In addition, the Head of Department should ensure adequate resources, both financial and personnel, are available for the programmes.

The roles and responsibilities of the Head of Department include:

- (a) ensure all users including government employees, vendors and contractors understand the need for Public Sector ICT Security policy, standards and guidelines;
- (b) ensure all users including government employees, vendors and contractors abide by the Public Sector ICT Security policy, standards and guidelines (necessary action must be taken upon non-compliance of any security measure);
- (c) undertake evaluation of risk and security programmes based on the Public Sector ICT Security policy, standards and guidelines;
- (d) develop an Adherence Compliance Plan for the purpose of managing risk arising from non-compliance of the Public Sector ICT Security policy, standards and guidelines; and
- (e) report to MAMPU and other relevant authorities as required under Mekanisme Pelaporan Insiden Keselamatan Teknologi Maklumat dan Komunikasi (ICT) - Pekeliling Am Bil. 1/ 2001 dated 4 April 2001 the following:











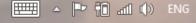




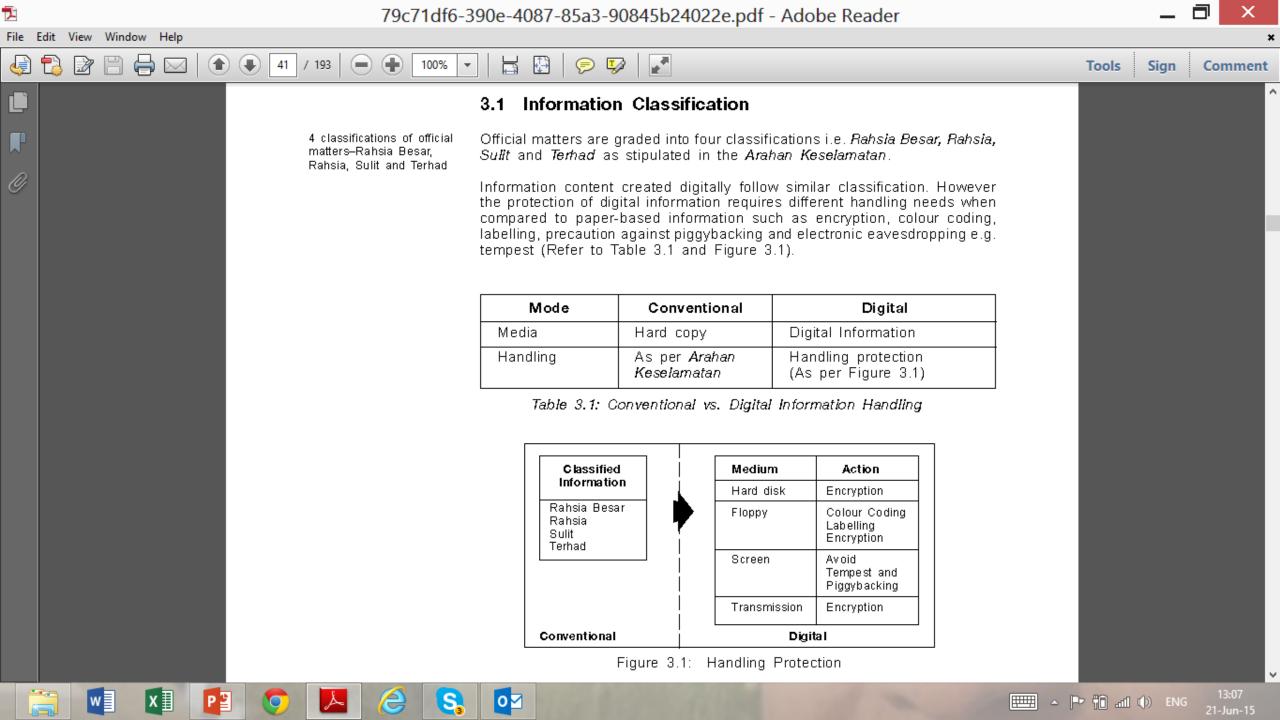
















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	Confidential (highest, most sensitive)	Restricted (moderate level of sensitivity)	Public (low level of sensitivity)	
Description	Data which is legally regulated; and data that would provide access to confidential or restricted information.	Data which the Data Managers have not decided to publish or make public; and data protected by contractual obligations.	Data which there is no expectation for privacy or confidentiality.	
Legal Requirements	Protection of data is required by law.	Protection of data is at the discretion of the Data Manager or Data Custodian.	Protection of data is at the discretion of the Data Manager or Data Custodian.	
Reputation Risk	High	Medium	Low	
Data Access and Control	Legal, ethical, or other constraints prevent access without specific authorization. Data is accessible only to those individuals designated with approved access and signed non-disclosure agreements; and typically on a business "need to know" basis.	May be accessed by Clark employees and non- employees who have a business "need to know."	No access restrictions. Data is available for public access.	
Transmission	Transmission of Confidential data through any non-Clark network or Clark guest network is prohibited (e.g. Internet). Transmission through any electronic messaging system (e-mail, instant messaging, text messaging) is also prohibited.	Transmission of Restricted data through any wireless network, and any non-Clark wired network is strongly discouraged. Where necessary, use of the University's VPN is required. Transmission through any electronic messaging system (e-mail, instant messaging, text messaging), is also strongly discouraged.	No other protection is required for public information; however, care should always be take to use all University information appropriately.	
Storage	Storage of Confidential data is prohibited on unauthorized Qualified Machines and Computing Equipment unless approved by the Information Security Officer. If approved, ITS approved encryption is required on mobile Computing Equipment. ITS approved security measures are also required if the data is not stored on a Qualified Machine. Storage of credit card data on any Computing Equipment is prohibited.	Level of required protection of Restricted data is either pursuant to Clark policy or at the discretion of the Data Manager or Data Custodian of the information. If appropriate level of protection is not known, check with Information Security Officer before storing Restricted data unencrypted.	No other protection is required for public information; however, care should always be take to use all University information appropriately.	
Documented Backup & Recovery Procedures	Documented backup and recovery procedures are required.	Documented backup and recovery procedures are not necessary, but strongly encouraged.	Documented backup and recovery procedures an not necessary, but strongly encouraged.	
Documented Data	Documented data retention policy is required	Documented data retention policy is required	Documented data retention policy is not required	



















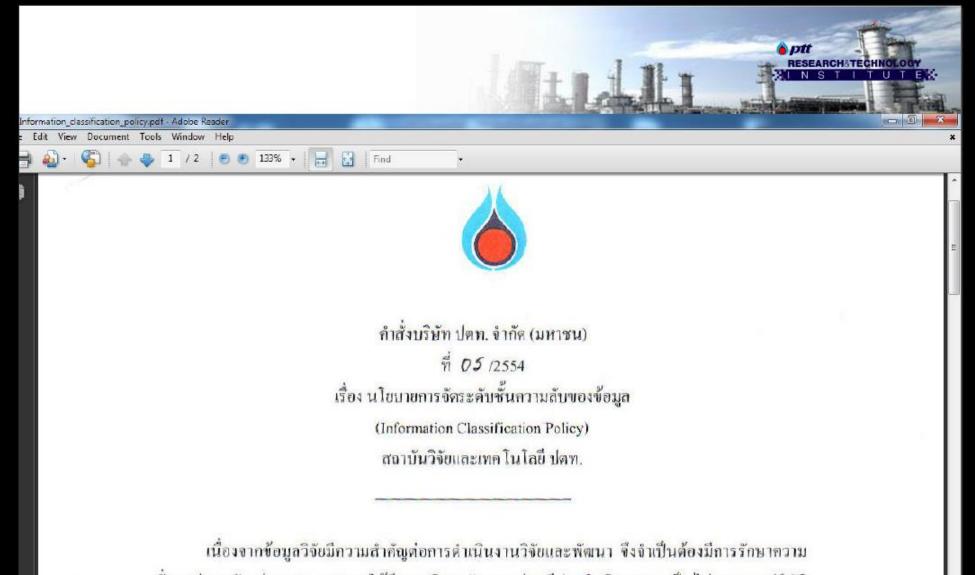












เนื่องจากข้อมูลวิจัยมีความสำคัญต่อการดำเนินงานวิจัยและพัฒนา จึงจำเป็นต้องมีการรักษาความ มั่นทงปลอดภัยอย่างเหมาะสมและให้มีการบริหารจัดการอย่าง มีประสิทธิภาพและเป็นไปตามแนวปฏิบัติ สากล จึงขอประกาศนโยบายการจัดระดับชั้นความลับของข้อมูล โดยมีสาระสำคัญ ดังต่อไปนี้

ข้อ 1 ข้อมูลที่มีความสำคัญต่อการตำเนินงานวิจัยและพัฒนาของสถาบันวิจัยและเทคโนโลยี ปตท.

จึงต้องใด้รับการกำหนดระดับชั้น

















# **PTT RTI Information Classification**



Classification	Public (ข้อมูลที่สามารถเปิดเผย ต่อสาธารณะได้)	PTT Group Internal use only (ข้อมูลที่ใช้ ภายในบริษัท ปตท. และ กลุ่มบริษัท ปตท.เท่านั้น)	PTT RTI Internal use only (ข้อมูลที่ใช้ภายใน สถาบันวิจัยและ เทคโนโลยี ปตท.เท่านั้น)	Confidential (ໝ້ອນູລສັນ)	Top Secret (ข้อมูลลับที่สุด)
Sensitivity Level	Open or unclassified	Low	Moderate	High	Critical
Definition	Public information is information that can be disclosed to anyone without violating an individual's right to privacy. Knowledge of this information does not expose the corporation to financial loss, embarrassment, or jeopardize the security of assets.	information is information is information that, due to technical or business sensitivity, is limited to employees and contractor who work outside PTT RTI and in the PTT Group. It is intended for use only within the corporation. Unauthorized disclosure, compromise, or destruction would not have a significant impact on the corporation or its employees.	PTT RTI Internal use only information is information that, due to technical or business sensitivity, is limited to employees and contractor who work onsite PTT RTI. It is intended for use only within the corporation. Unauthorized disclosure, compromise, or destruction would not have a significant impact on the corporation or its employees.	Confidential information is information that the corporation and its employees have a legal, regulatory, or social obligation to protect. It is intended for use solely within defined groups in the corporation. Unauthorized disclosure, compromise, or destruction would adversely impact the corporation or its employees.	Top secret information is the highest level of classification, information whose unauthorized disclosure, compromise, or destruction could result in severe damage, provide significant advantage to a competitor, or incur serious financial impact to the corporation or its employees. It is intended solely for restricted use within the corporation and is limited to those with an explicit, predetermined "need to know."
Level of security	File convention to .pdf only	Passwords     Encryption keys	Passwords     Encryption keys	Passwords     Encryption keys	Passwords     Encryption keys

Announced on Jun 01, 2011

6/28/2011

# PTT RTI Information Classification Practices





Classification	Public (ข้อมูลที่สามารถเปิดเผย ต่อสาธารณะได้)	PTT Group Internal use only (ข้อมูลที่ใช้ ภายในบริษัท ปตท. และ กลุ่มบริษัท ปตท.เท่านั้น)	PTT RTI Internal use only (ข้อมูลที่ใช้กายใน สถาบันวิจัยและ เทคโนโลยี ปตท.เท่านั้น)	Confidential (ข้อมูลลับ)	Top Secret (ข้อมูลลับที่สุด)
Level of security	File convention to .pdf     only	Passwords     Encryption keys	Passwords     Encryption keys	Passwords     Encryption keys	Passwords     Encryption keys
Right of accessibilities	Public	Employee and PTT RTI VP in PTT Group	Employee and PTT RTI VP in each department	PTT RTI VP	PTT RTI EVP/ Selected PTT RTI VP
Right of accessibility Approved by	PTT RTI VP/ PTT RTI EVP	PTT RTI VP/ PTT RTI EVP	PTT RTI VP/ PTT RTI EVP	PTT RTI VP/ PTT RTI EVP	PTT RTI VP/ PTT RTI EVP
Right of accessibility announced by	PTT RTI EVP	PTT RTI EVP	PTT RTI EVP	PTT RTI EVP	PTT RTI EVP
Information Inventory	- RTI Profile and RTI Capabilities - ข้อมูลสำหรับสื่อต่าง ๆ - ข้อมูลตอบแบบสอบถาม จากหน่วยงานภายนอก ปตท รายงานประจำปีของ ปตท. ตามแบบ 56-1(R&D Section) - รายงานประจำปีของ ปตท. ตามแบบ 69-1(R&D Section) - PTT Annual Report (R&D Section) - รายงานผลการตำเนินงาน โครงการพัฒนาพลังงาน หมุนเวียน ตามยุทธศาสตร์ แผนพัฒนาเศรษฐกิจและ สังคมฯ น่าส่งกระทรวง พลังงาน - PTT RTI Newsletter - etc.	ข้อมูลตอบแบบสอบถาม จาก หน่วยงานภายใน ปตท.     รายงานการขอปรับ งบประมาณกลางปีพร้อม เหตุผลการปรับ งบประมาณ - การขอตั้งงบประมาณและ แผนงาน Work Program ประจำปี - แผนจัดขือจัดจ้างประจำปี - แผนจัดขือจัดจ้างประจำปี ราดาเกิน 2 ล้านบาท หีดิน สั่งก่อสร้างที่มีราดาเกิน 15 ล้านบาท - กรอบอัตรากำลังและ scope งานพนักงานและ contract 5 ปี - Minute PTT R&T Group Committee - รายงานความคืบหน้า PA/KPI - etc.	- PTT RTI Roadmap and Positioning of each department - PTT RTI STS Y Minute PTT RTI MC - Minute PTT RTI Project - RTI Weekly News - รายงานกระประชุม ประจำเดือนของหน่วยงาน - Report, Presentation File ที่ใช้เฉพาะใน ฮาญ - Work Instruction - Environmental Sharing Database - Software Program (limited user) - Budget Planning and Reporting - etc.	- WP/IO Monthly Progress Report - 5-Year RTI BU Plan - รายงานผลการปฏิบัติงาน ประจำเดือน - Data and Information of Research Project - Data and Information of Commercial Test /Licensing/Implementati on Application - Data and Information of Original Equipment Manufacturer Approval - Data and Information of Third Party Certified - PTT RTI Testing Service for Customer within PTT Group - etc.	- Product Formula - Recipe - In-house Procedure - Know-how - Lab Book - ข้อมูลที่เกี่ยวข้องในเชิง วิจัยและธุรกิจ เช่น M&A deals - Product Drawing - Product Prototype - Designated Top Secret Research Report or Document - etc.